

memento

About us

Memento, Northern Ireland Retailer of the Year 2021, is Belfast's leading independent florist and specialist plant store, established in 2015 we are family run with a strong emphasis on providing luxury floral design and the highest quality plants along with a carefully curated giftware selection. We have built a reputation for providing excellent customer service by having a knowledgeable understanding of the floristry and horticulture industry and excelling at our clients aftercare.

Due to continued expansion, we are looking for an experienced florists to join our team.

Experienced Florist

Hours: We are hiring for both full and part time positions which will vary between 24 and 40 hours per week

Shifts: Full flexibility is required, inclusive of weekdays, evenings and weekends. This role is 5 days per week on a rotational shift pattern Monday to Sunday. You will be required to work additional hours as and when the company requires at peak periods such as Christmas, Valentines, Mothers Day etc

Job Duties:

The successful applicant will be required to use their experience and creative flair to design floral arrangements in line with the Memento Brand, including

- Handtied Bouquets
- Designing bespoke arrangements
- Wedding Flowers
- Sympathy arrangements
- Corporate Planting Visual displays
- Store Merchandising
- Taking accountability to ensure that every customer is happy with the flowers they have received
- Conditioning and maintenance of our cut flowers
- Ensuring that you have a sound knowledge of all our products and services, making suitable recommendations to our customers based on their needs
- Maintaining stock levels in the shop, ensuring that the store is fully stocked at all times. Stock rotation and care to avoid losses and maintaining our wastage tracker

Qualifications / Experience:

- A minimum of 2 years experience in the industry or a recognised industry qualification
- A strong understanding of flowers preferable. Although full training will be provided preference will be given to candidates who already work in or are familiar with the industry
- A strong eye for detail, every interaction with a customer in our store is handled with the highest of care and diligence with a customer focused manner prioritising the customer experience at all time
- Excellent time management and problem-solving skills with the ability to think fast on your feet
- Good computer skills
- Excellent communication skills both written and verbal
- A positive can-do attitude with a strong enthusiasm for the Memento Brand
- Full Clean UK driving licence preferred but not essential

Crew Benefits

- Competitive salary based on experience

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- 28 days holiday allowance pro-rata'd
- Generous crew discount scheme across our entire range of products
- Memento 'Welcome to the Crew' kit
- Regular team socials
- Excellent development opportunities
- If you are relocating to Belfast, we'll help and support you to find your feet

Equal Opportunities

Memento is an equal opportunities employer which fosters a culture of diversity and inclusion amongst our crew and partners. We welcome applications from all backgrounds as we continue to grow the business and will give full and fair consideration to all applicants regardless of age, disability, gender reassignment, race, religion or belief, sex, sexual orientation, marriage and civil partnership.

How to apply

Please apply in confidence sending a CV, portfolio of work and cover letter highlighting how you meet the criteria required for this role. Please note that we will only get in touch with candidates who meet the minimum criteria. Email to gary@mementobelfast.com